

CERTification & Accreditation System for **F**inancial Services Sector **ED**ucation and Training



“CERTIFIED”

- Leonardo Da Vinci Project -



CERTIFIED (CERTIFICATION & ACCREDITATION SYSTEM FOR FINANCIAL SERVICES SECTOR EDUCATION AND TRAINING)



OBJECTIVES

- ❑ To **accompany and facilitate the increasing macro-level regulation process**, mainly focused on eliminating systemic risks and enhancing customer protection
- ❑ To build a **comprehensive, transparent and self-sustaining system for the certification** of employees' competences and for the **accreditation** of training providers
- ❑ To carry out a carefully designed **validation process** (pilot in Portugal, Poland and Greece)
- ❑ To create a **wide and active community of practice** in certification and accreditation for the FSS

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RESULTS

Three **Piloting Phases** on:

- Compliance Department
- Customer Relationship Management
- Branch Management

Accreditation and Certification system
for the Financial Service Sector

<http://www.certifiedebtn.eu>